

GERMANY ON PREMISE CONSUMER PULSE REPORT

CGA by NIQ, December 2023





CGA'S MONTHLY CONSUMER PULSE

- This monthly On Premise Consumer Pulse report is intended to be a fast-turnaround 'temperature check' of the channel and the consumers who visit bars and restaurants in Italy.
- This study looks into consumer's On Premise behaviour over the *past month* and tests visit intention for the *month ahead*.
- In other countries, this monthly check-in has become a staple for beverage suppliers and other businesses interested in the channel.
- These monthly updates will help interested parties to stay close to the consumer's intentions and behaviours for our beloved On Premise channel.
- For this **December 2023** issue, we surveyed 1001 consumers (aged 18+) between 15th December – 5th January. These consumers were situated across all German regions and must typically visit On Premise venues at least once within a 3-month period.
- This report touches upon hot topics including health and moderation and Dry January, as well as consumer plans and behaviours in 2024.

SUMMARY: TOPLINE VISITATION & INTENTION

- On Premise visitation has remained consistent compared to November, with visits for food remaining relatively stable and visits for drinks seeing a slight increase.
- Gen Z remain the demographic to target, visiting the On Premise much more than average this month, and planning to go out more than the average consumer and spending more in the On Premise.
- Consumers who are spending more are doing so because of a general price increases, but there was also growth in the proportion of consumers spending more due to wanting to treat themselves and the proportion buying higher quality food.
- Looking forward to 2024, just over 1 in 10 plan to go to venues more compared to 2023, and just under half plan to maintain their current frequency from 2023. Around a third of consumers plan to go out less often. However, those planning to visit less often in 2024, are not those who are typically highly engaged with the On Premise, and tend to be older and visit the On Premise less frequently.
- Dry January is a key habit consumers are adopting. Just over a quarter of consumers plan to stop drinking completely during January and just under 3 in 10 plan on reducing their alcohol consumption.
- Moderation is not a trend that looks set to slow after Dry January, with just over half of consumers planning to regulate their alcohol consumption throughout 2024. This provides opportunity for growth in soft drinks, mocktails and no/low categories, particularly amongst Gen Z

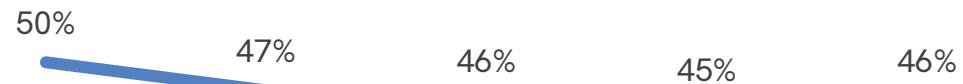
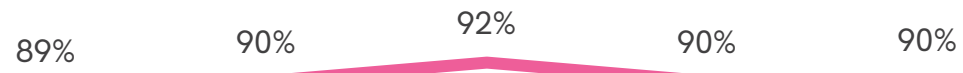
A close-up photograph of a person's hands, wearing a grey suit jacket and a red striped tie, stirring a drink in a faceted crystal glass with a black straw. The drink is orange and red. In the background, another person is also stirring a drink. The scene is set in a bar or restaurant.

KEY METRICS / ON PREMISE VISITATION



VISITATION IN THE ON PREMISE OVER THE PAST MONTH

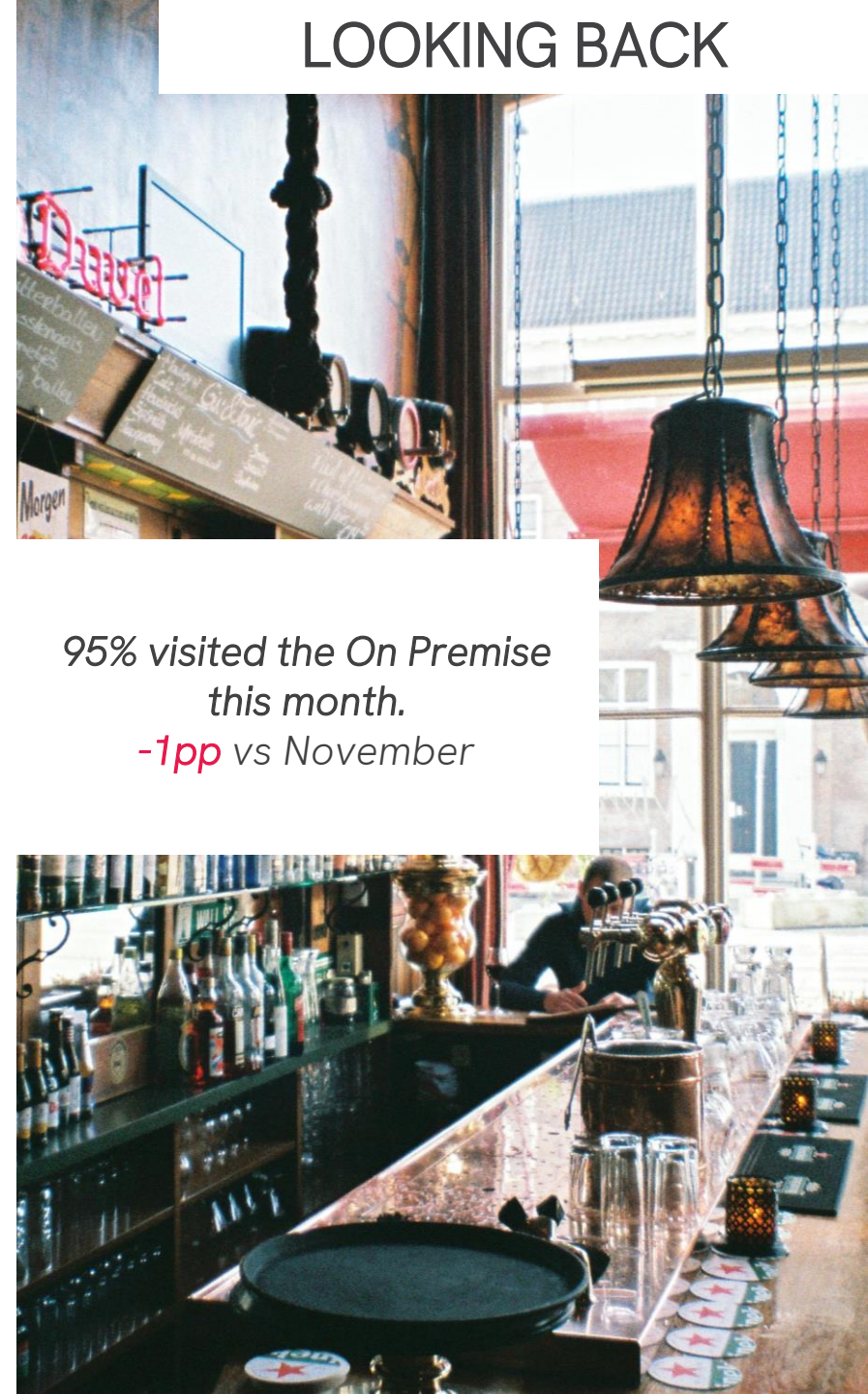
Visits this month to the On Premise



Aug Sept Oct Nov Dec

- Have been out to eat in the last month
- Have been out for a drink in the last month

95% visited the On Premise this month.
-1pp vs November



VISITATION PLANS FOR THE ON PREMISE MONTH AHEAD

87%

Plan to go out to eat
in the next month
-1pp vs November



49%

Plan to go out to drink
in the next month
+1pp vs November



LOOKING AHEAD

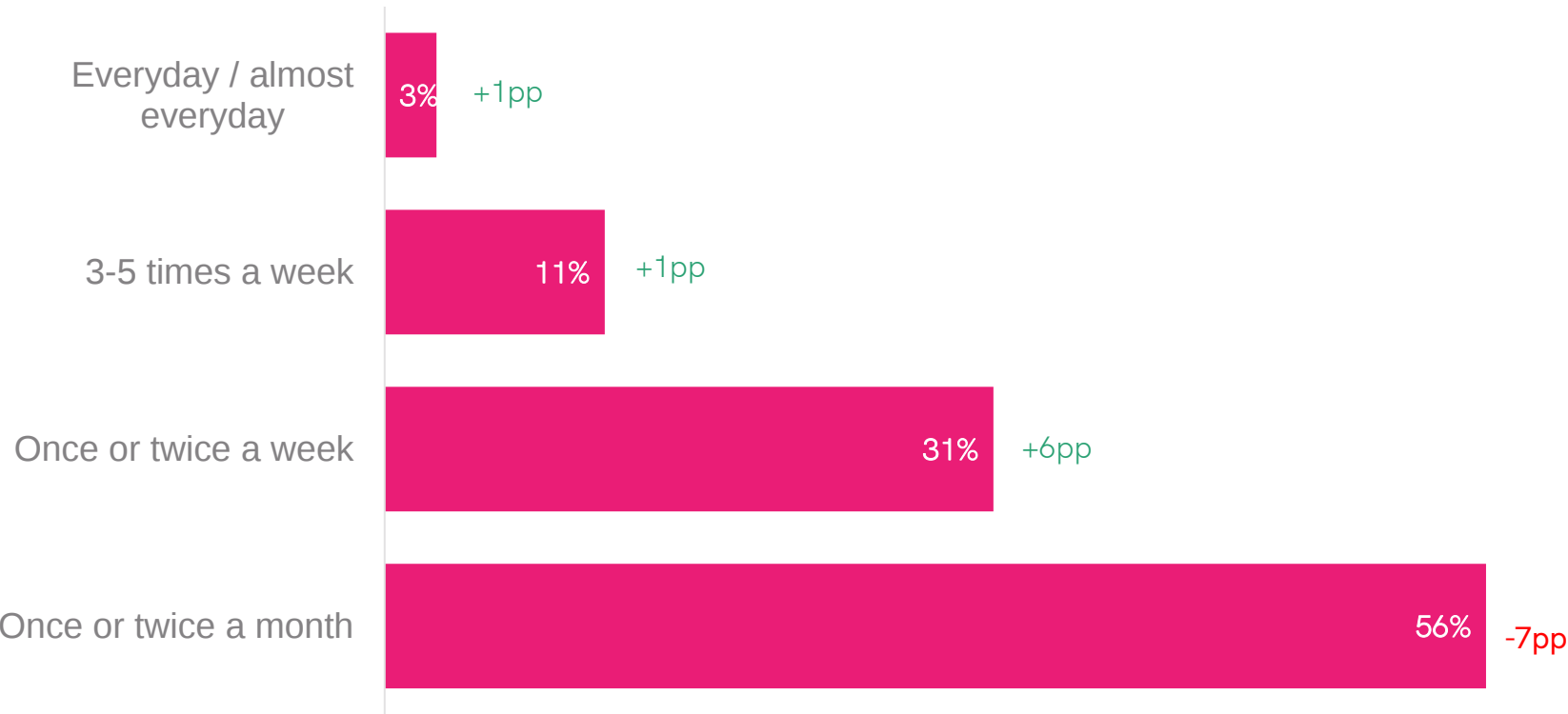


6% don't plan to visit the
on premise *next month*
+1pp vs November



HOW OFTEN HAVE YOU VISITED BARS, RESTAURANTS AND OTHER SIMILAR VENUES OVER THE PAST MONTH?

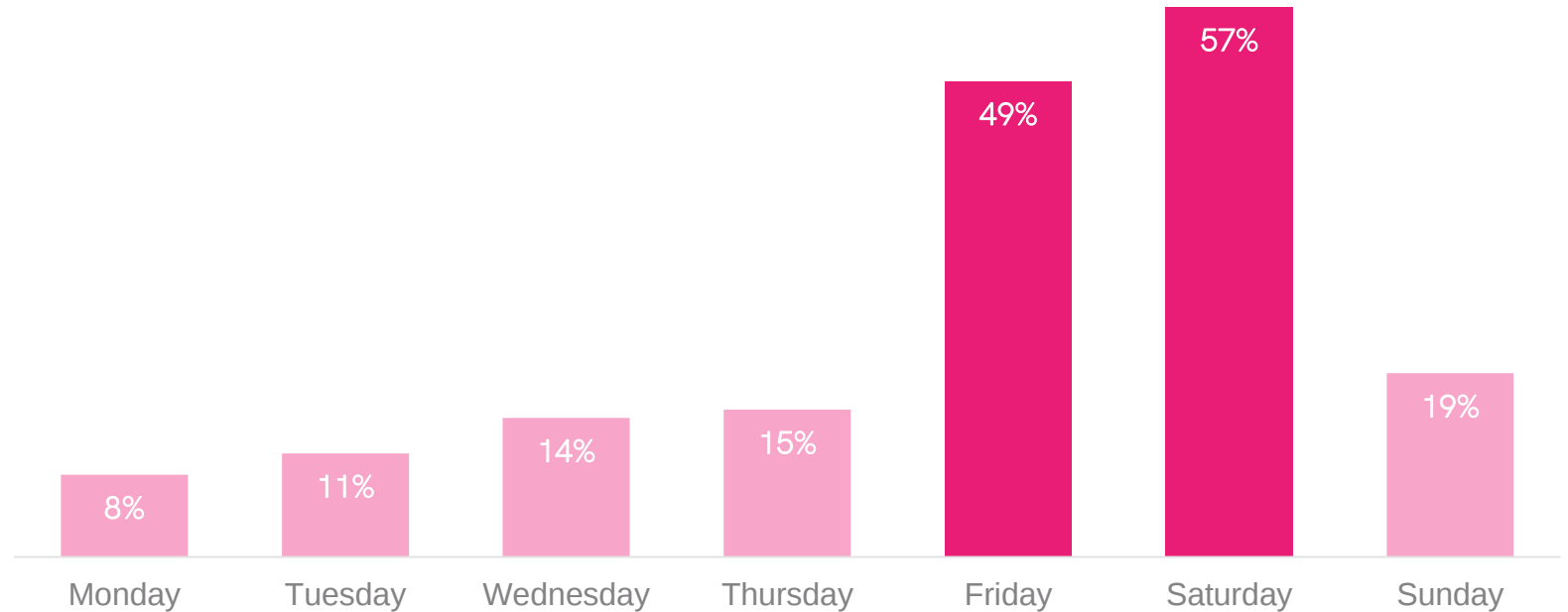
Visiting habits (vs November)





ON WHICH DAY(S) OF THE WEEK HAVE YOU VISITED A BAR, RESTAURANT OR OTHER SIMILAR VENUE OVER THE PAST MONTH?

Days of the week visited





HOW DOES YOUR CURRENT BEHAVIOUR COMPARE TO HOW FREQUENTLY YOU USUALLY GO OUT?

Change in frequency of visitation



19%

Going out more
often

+1pp vs
November

42%

Going out the
same

=0pp vs
November

39%

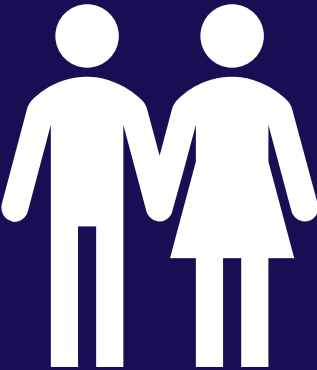
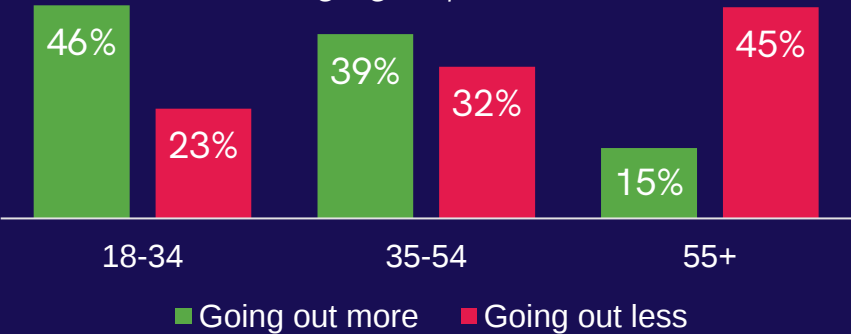
Going out less
often

-1pp vs
November

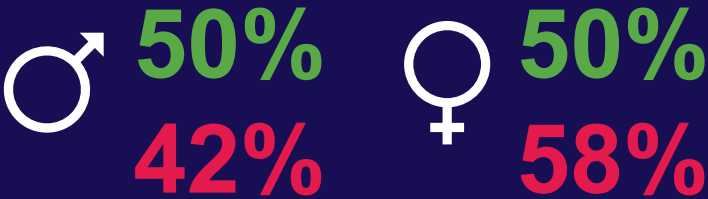
Those visiting the on premise more frequently than usual are typically younger, more likely to be located within the city / town centre and with a higher average household income than those who are visiting less often

Going out more | Going out less

Age groups



Gender



Location of residence



62% 46%

City centre / town centre

38% 54%

Rural / suburban

Average household income

€41,290

€34,616

Typically visits the On-Premise...

At least weekly 79% 19%

36%

Of Gen Z are going out
more often this month

+17pp vs average
consumer

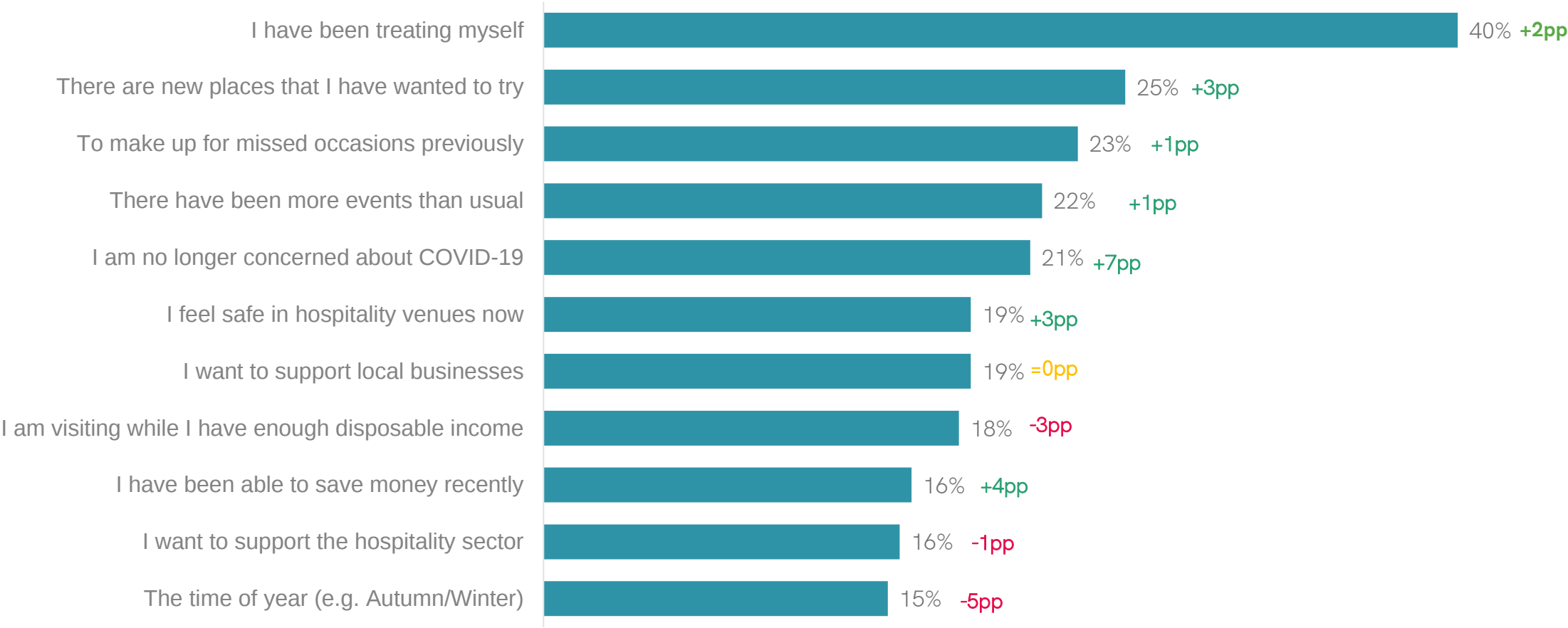
37%

Of Gen Z are spending
more overall on eating
and drinking out this
month

+10pp vs average
consumer

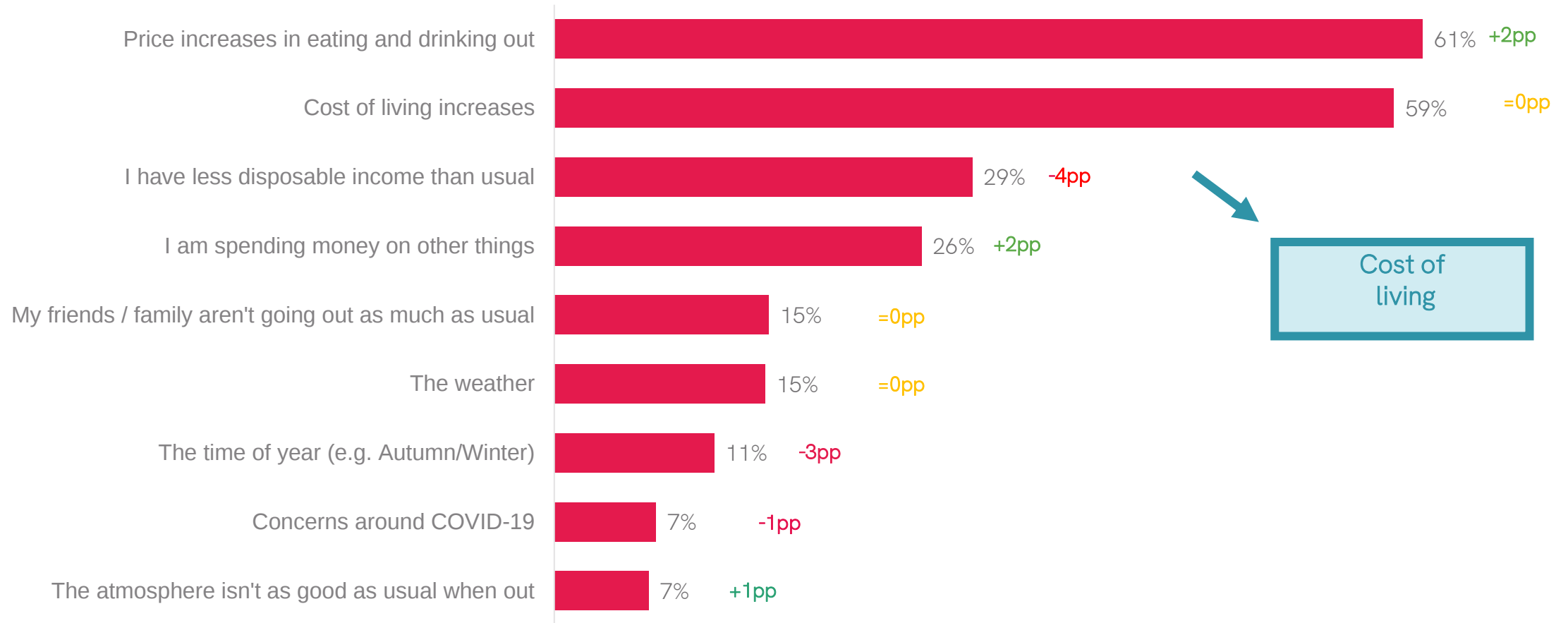
YOU HAVE SAID THAT YOU ARE CURRENTLY GOING OUT MORE FREQUENTLY THAN USUAL, WHY IS THIS?

Reasons for going out to the on premise more frequently than usual (vs November)



YOU SAID THAT YOU ARE CURRENTLY GOING OUT LESS FREQUENTLY THAN USUAL, WHY IS THIS?

Reasons for going out to the on premise less frequently than usual (vs November)

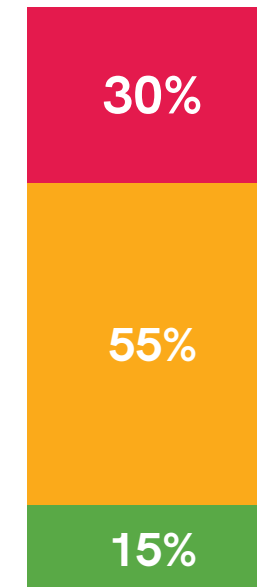




HOW OFTEN DO YOU PLAN TO VISIT BARS, RESTAURANTS OR OTHER SIMILAR VENUES OVER THE NEXT MONTH?

Frequency of planning to visit bars, restaurants or other similar venues over the next month

- Less frequently
- As frequently
- More frequently



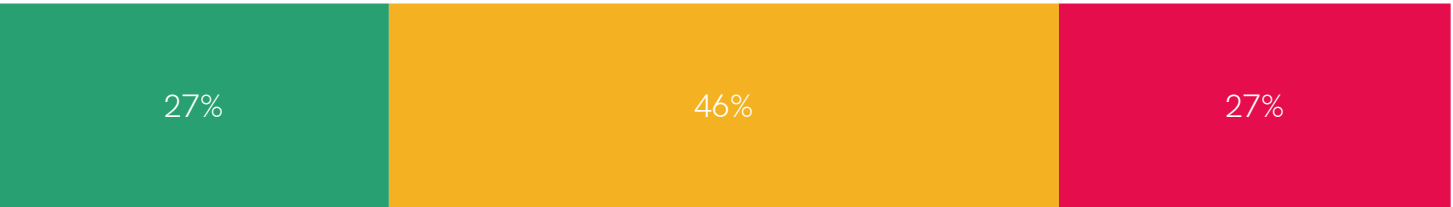
+15pp for Gen Z

HAVE YOU CHANGED YOUR BEHAVIOUR IN ANY OF THE FOLLOWING WAYS OVER THE PAST MONTH, COMPARED TO USUAL, IN BARS, RESTAURANTS AND SIMILAR VENUES?

Change in on premise behaviours

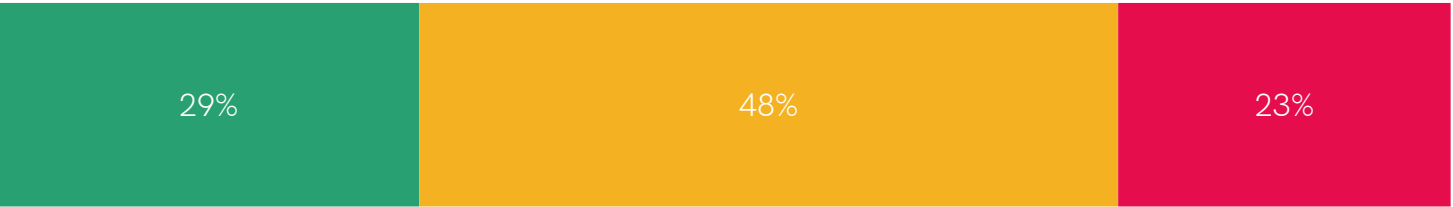
NET
Change

How much I spend on eating and drinking out overall



+1pp

How much I spend when out per visit

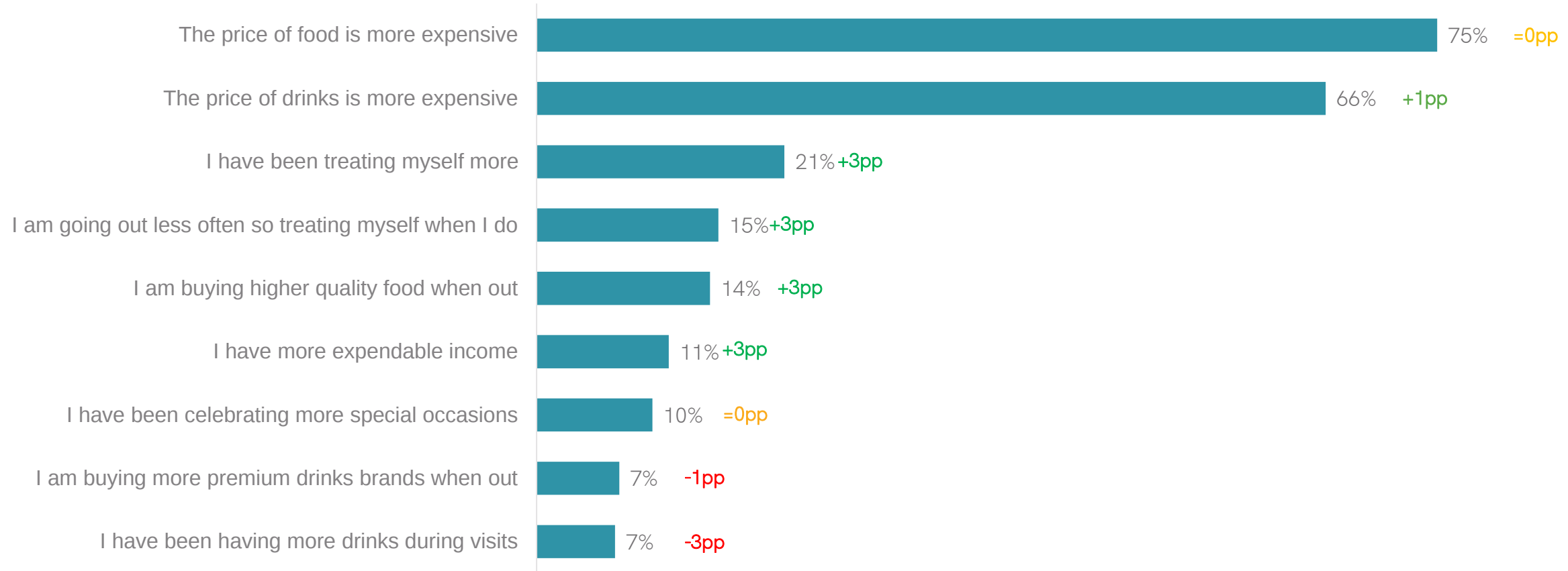


+4pp

■ Increased ■ Stayed the same ■ Decreased

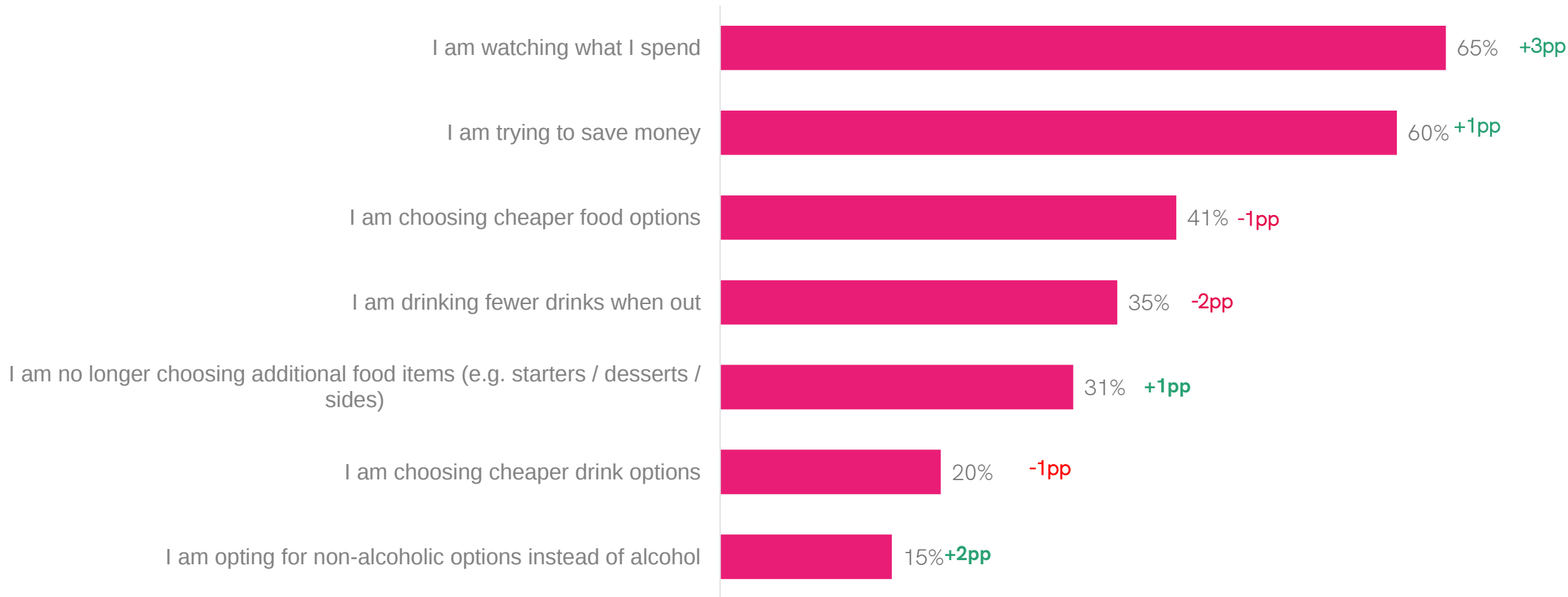
WHICH IF ANY OF THE FOLLOWING ARE REASONS WHY YOU ARE SPENDING MORE NOW WHEN OUT PER VISIT IN BARS, RESTAURANTS AND SIMILAR VENUES?

Reasons for increased spend per visit (vs November)



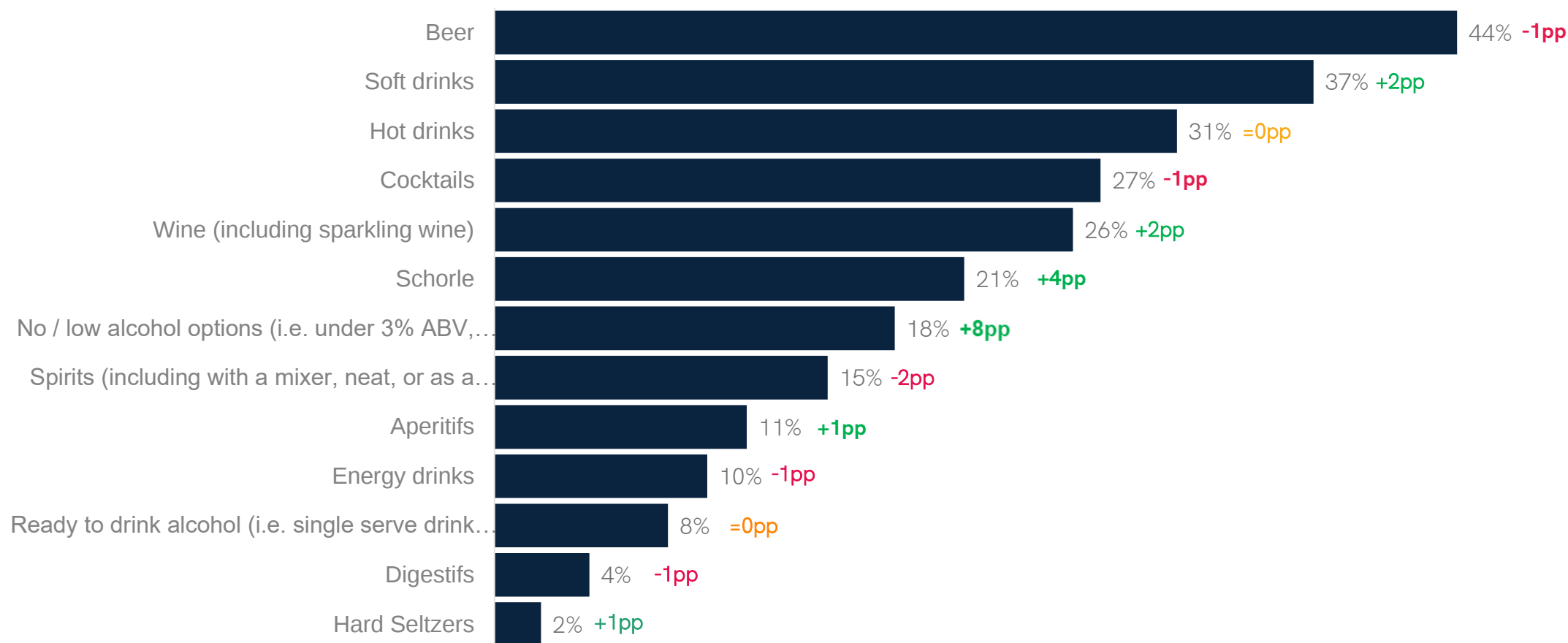
WHICH IF ANY OF THE FOLLOWING ARE REASONS WHY YOU ARE SPENDING LESS NOW WHEN OUT PER VISIT IN BARS, RESTAURANTS AND OTHER SIMILAR VENUES?

Reasons for decreased spend per visit (vs November)



WHICH OF THE FOLLOWING HAVE YOU HAD IN BARS, RESTAURANTS AND SIMILAR VENUES IN THE PAST MONTH?

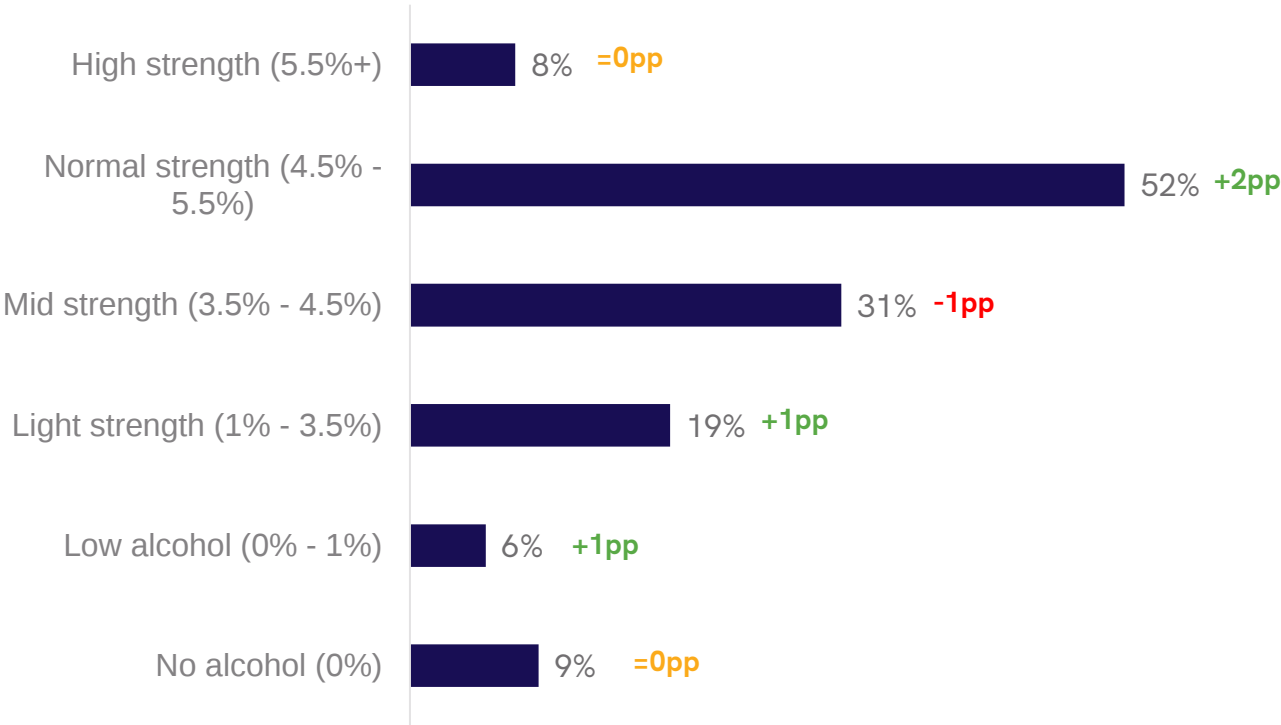
Drink choice of those who have visited the On Premise in the past month (vs November)





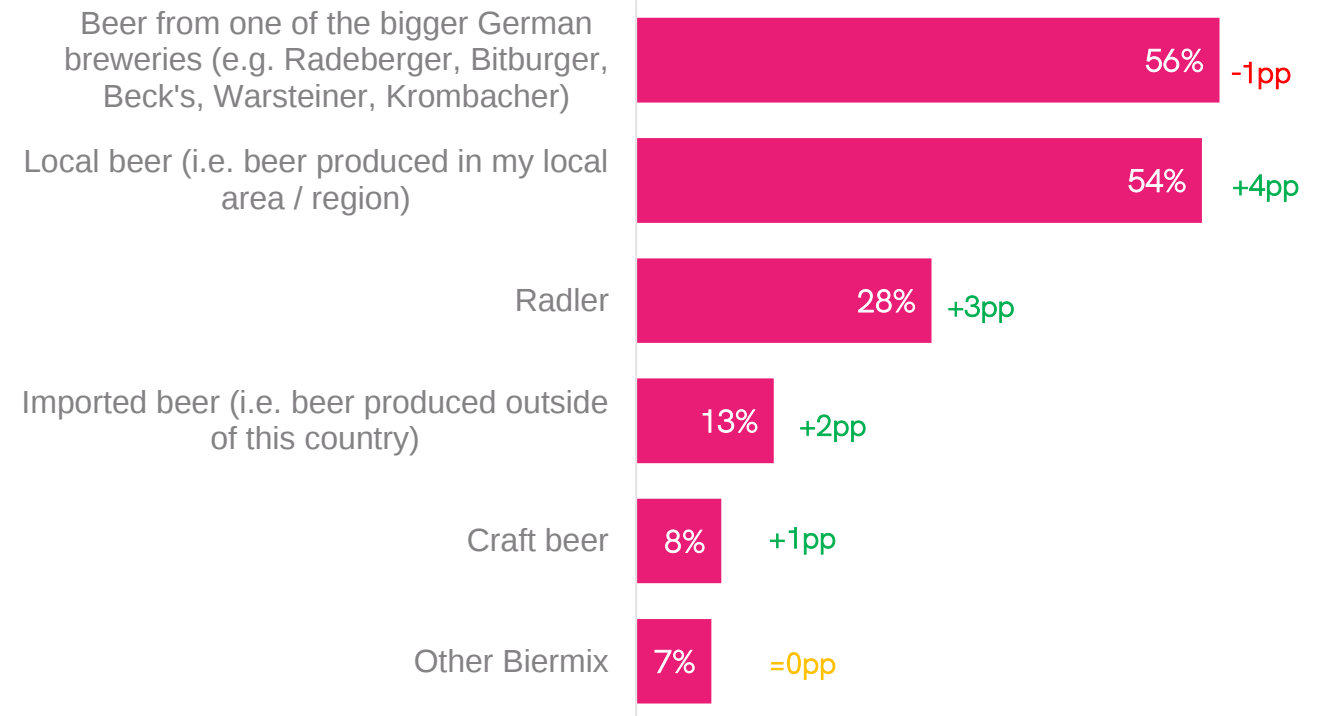
WHICH STRENGTH OF BEER HAVE YOU HAD IN
BARS, RESTAURANTS AND SIMILAR VENUES IN
THE PAST MONTH? PLEASE SELECT ALL THAT
APPLY

Strengths of beer consumers have drunk in
the past month (vs average over past month)



WHICH OF THE FOLLOWING BEER TYPES HAVE YOU HAD IN BARS, RESTAURANTS AND SIMILAR VENUES IN THE PAST MONTH?

Types of beer consumers have had in the past month (vs November)



Hot Topic – Looking ahead to 2024





HOW OFTEN DO YOU PLAN TO GO TO VENUES IN 2024 COMPARED TO 2023?

Consumer's prognosis for their next year out of home consumption



14%

Going out
more often

49%

Going out
the same

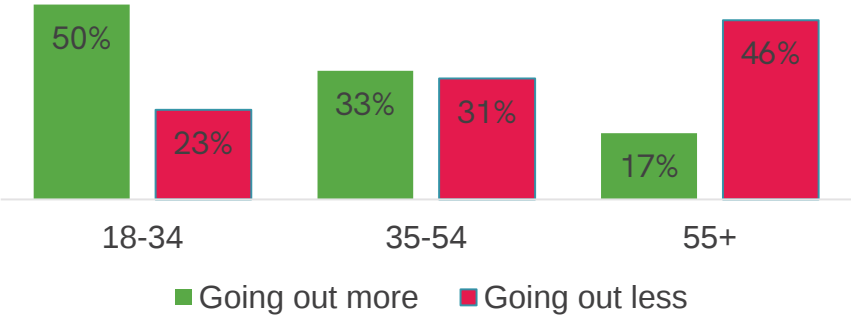
29%

Going out
less often

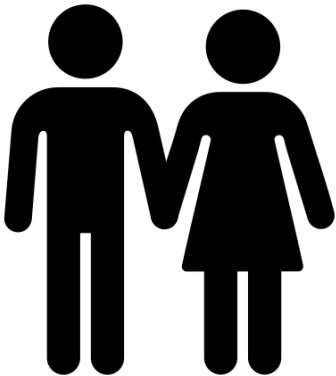
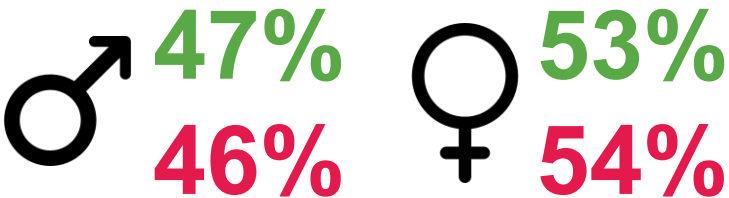
Consumers who plan to go out more next year are younger and typically live in city/town centres with higher incomes and higher frequency of on-premise visitation

Plans to go out more | Plans to go out less

Age groups



Gender



Location of residence

57% 42%

City centre / town centre

43% 58%

Rural / Suburban

Average household income

€43,875

€36,844

Typically visits the On-Premise at least once a week

55% 33%

YOU HAVE SAID YOU ARE PLAN TO GO TO VENUES MORE OFTEN IN 2024. DO YOU PLAN ON VISITING ANY OF THE FOLLOWING MORE OFTEN?

Specific venues where consumers plan to increase their patronage for next year



Cafe

67%



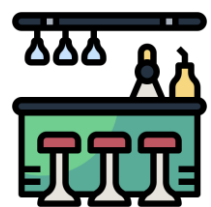
Casual dining
restaurant

46%



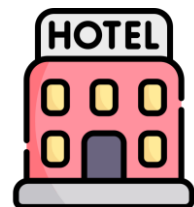
Restaurant

40%



Bar / late
night bar

40%



Hotel

32%



Night Club

30%



International
Pub

17%

YOU HAVE SAID YOU ARE PLAN TO GO TO VENUES MORE OFTEN IN 2024. DO YOU PLAN ON GOING OUT FOR THE FOLLOWING OCCASIONS MORE OFTEN?

Drink Occasions for which consumers plan to go out more for the coming year



Special
Occasions

58%



Relaxed Quiet
Drinks

53%



Casual Meal

48%



After Work
Drinks

35%



Formal Meal

31%



High Tempo
Drinks

27%

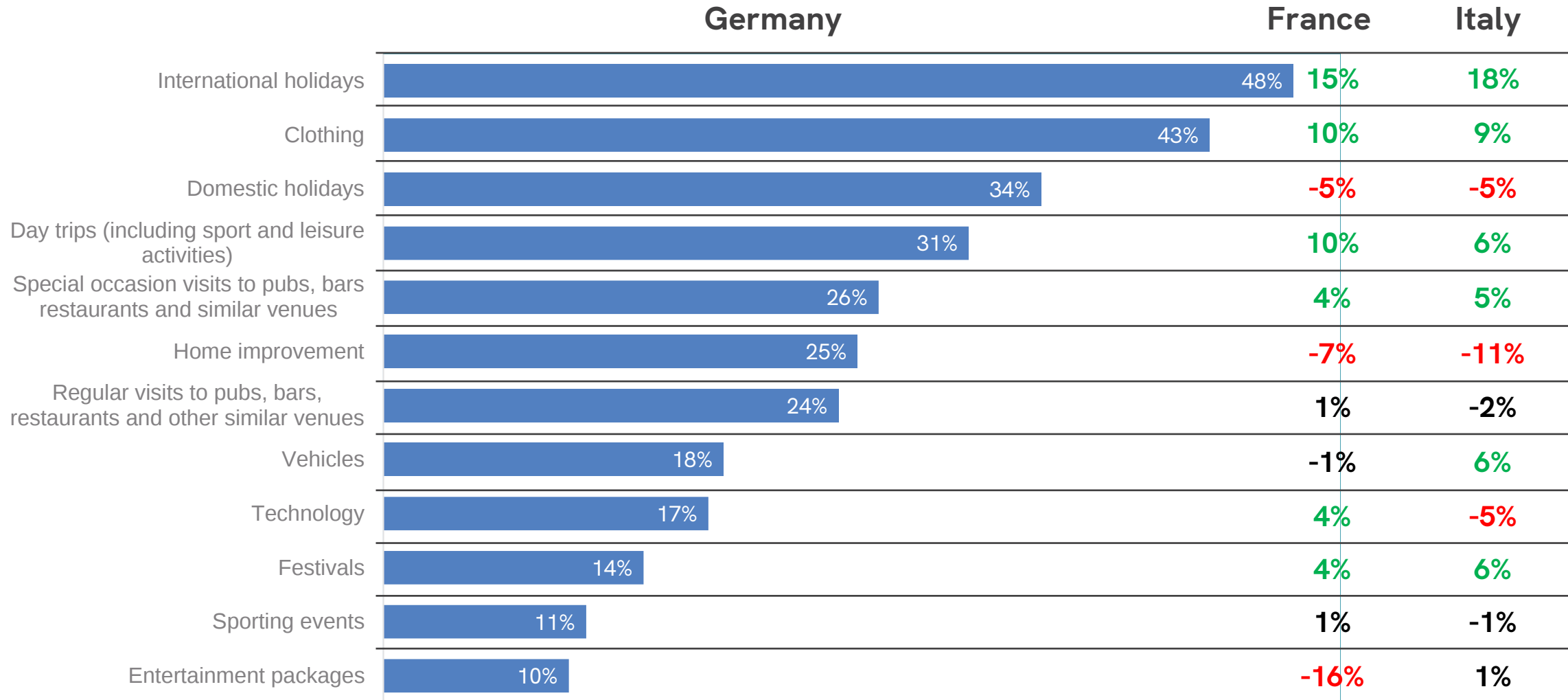


To Watch
Sports Live

22%

WHICH IF ANY OF THE FOLLOWING, DO YOU PLAN TO PRIORITISE YOUR SPENDING ON OVER THE NEXT 12 MONTHS?

Consumers purchasing priorities for 2024



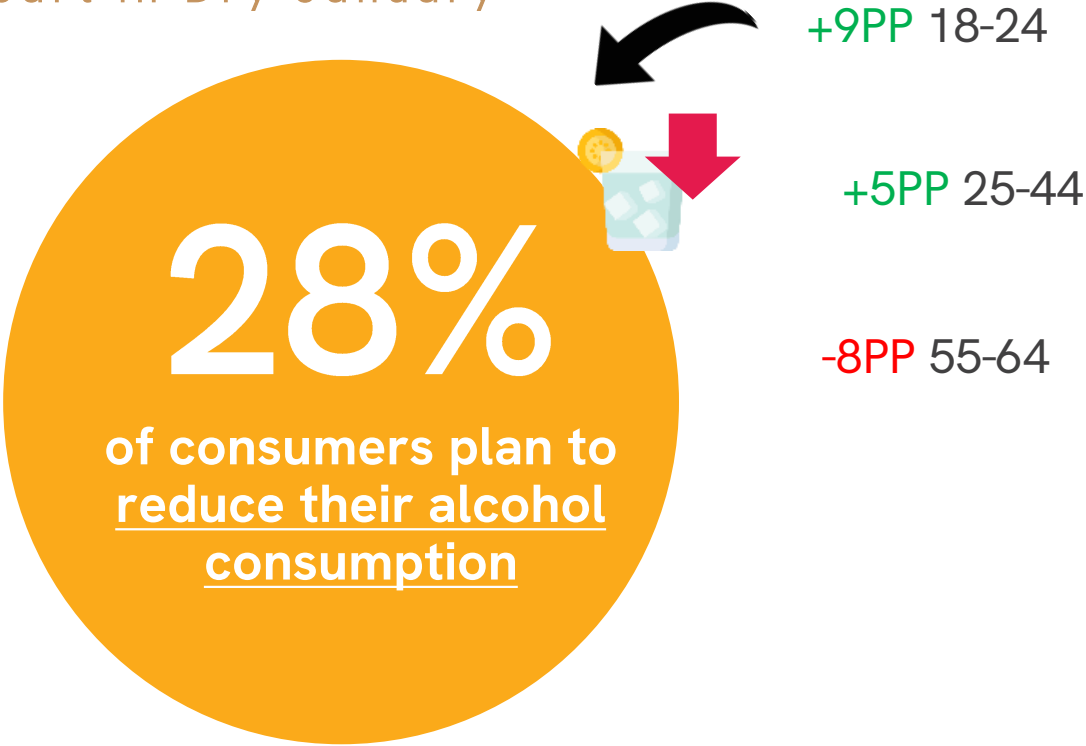
SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT DECEMBER 2023 – SAMPLE: 1001

A top-down view of a wooden cutting board. It is covered with numerous slices of citrus fruits. There are several blood orange slices showing their deep red flesh, several regular orange slices showing their bright orange flesh, and a few lime slices showing their green flesh. To the right of the board, a metal citrus squeezer is visible. The background is dark and textured.

Hot Topic – Health and moderation

DRY JANUARY IS THE CHARITY PROMOTED INITIATIVE WHICH INVOLVES REDUCING CONSUMPTION OR ABSTAINING FROM ALCOHOL FOR THE MONTH. DO YOU PLAN TO TAKE PART?

Intentions for taking part in Dry January





HOW DOES YOUR CURRENT BEHAVIOUR COMPARE TO HOW FREQUENTLY YOU USUALLY GO OUT?

Change in frequency of visitation



10%

Going out
more often

27%

Going out
the same

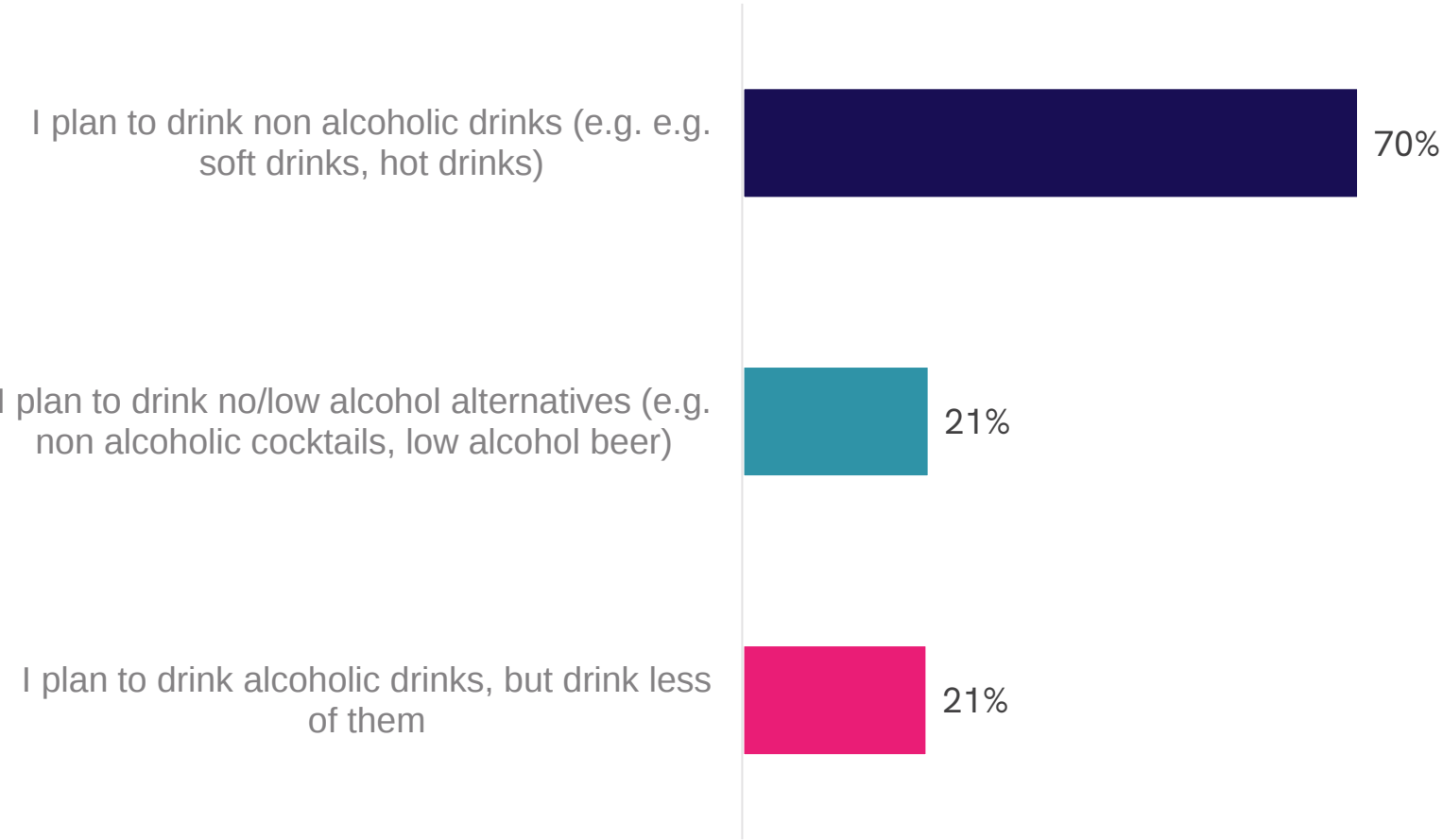
47%

Going out
less often

16% Not visit venues at all

DURING DRY JANUARY WHICH IF ANY OF THE FOLLOWING DO YOU PLAN TO DO?

Consumer's approaches to reduce their alcohol consumption at the start of the new year





73%

Of consumers agree they will
prioritize health and wellbeing
for 2024

+13pp
For gen z



53%

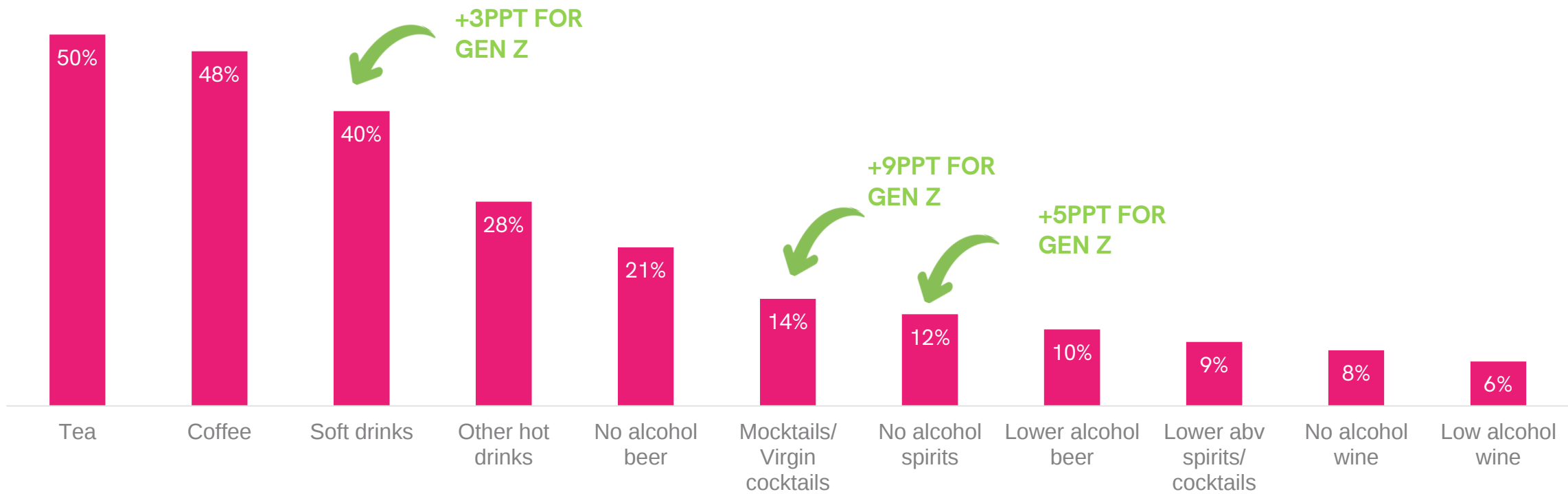
Of consumers agree they will
regulate their alcohol
consumption throughout the
year



SOURCE: CGA MONTHLY ON PREMISE CONSUMER PULSE REPORT DECEMBER 2023 – SAMPLE: 750

You have said you are planning to moderate the amount of alcohol you drink or want to prioritise your health and wellbeing in 2024. Do you plan to drink any of the following more in 2024?

Main substitutes for alcohol consumption amongst health-conscious consumers



Want to know more about how global trends are currently impacting the German On Premise?



Global REACH Presentations

At CGA, May marks the release of our annual Global On Premise insights report – REACH.

Alongside the usual look at On Premise visitation, trending categories and venue choice factors, this year's report looks the topical issues affecting the industry such as sustainability, the cost of living crisis, social media and advocacy, education and others.

If you'd like to enquire about a presentation for you and your team, please get in touch via the contact information on the next slide.



Regional REACH reports

Following on from our annual Global REACH report will be our regional REACH reports aiming to explore more closely the nuances by market dependent on global location.

For the German On Premise this will be in the form of a dedicated European report.

Get in touch to discuss the available options.



OPUS Lite

If you'd like something a little closer to home, 2023 see's the launch of our OPUS Lite package, which provides market level insights on those trends impacting the On Premise globally.

Flexible options are available to suit your teams needs, whether that be through a ready made insight report or full access to the data set.

Get in touch to find out more.

Want to know more about the German On Premise?



OPUS Select

If you'd like to investigate a more specific topic more tailored to you and your business, 2023 sees the launch of the OPUS Select package. This provides market level insights focussing on specific topics from...

- Channel/ Occasion deep dive
 - Category overview
 - Hot topic
- Custom Business Case
- Demographic deep dive
 - And more!

Get in touch to find out more.

OPUS Core

OPUS Core subscription allows you to delve into the details of consumer behaviour in the On Premise, from granular detail about each channel, occasion and drink category, as well as identifying how key trends are impacting the industry.

Get in touch to find out more.

Contact Us

To learn more or to speak to a member of the team,
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